

1. Registration of Customer Portal

tokiomarinelife.com.my/eServices/index.html

TOKIO MARINE INSURANCE GROUP

Products FAQ Get In Touch Corporate Policies

What's Customer Portal?

Login to Customer Portal

IC / Passport No

Password

(Password is case sensitive)

Forgot Password?

Login

Register Now

Download oneTokio

Update your Nomination

For Assistance? Contact us
2603 3999 (Customer Care Hotline)
customercare@tokiomarinelife.com.my

1. Registration of Customer Portal is not required if you have registered your mobile number upon purchase of a policy. Otherwise, go to <https://www.tokiomarinelife.com.my/eServices/index.html> and click on Register Now

tokiomarinelife.com.my/eServices/registration.html

TOKIO MARINE INSURANCE GROUP

Products FAQ Get In Touch

Registration

Home > Registration

Name(As per NRIC/Passport) *

Type of Identity *

NRIC

NRIC/Passport No *

888888-88-8888

Other Identification No

Gender *

Select Gender

Date of Birth *


dd/mm/yyyy

Please key in one of your Policy No. of which you are the Policy Owner

Copyright © 2018 Tokio Marine Life Insurance Malaysia Bhd. All Rights Reserved

2. Fill in the required field and ensure your details are the same as per our records

← → ↻ tokiomarinelife.com.my/eServices/registration.html 🔍 📄 ☆ 📱 👤 ⋮

 TOKIO MARINE
INSURANCE GROUP

Products | FAQ | Get In Touch

Gender *

Date of Birth *

Please key in one of your Policy No. of which you are the Policy Owner

Policy No *

Mobile Phone No *


Please enter mobile phone number which was provided to us earlier

Email Address

Please complete this field if there was email address provided to us earlier

Terms and Conditions and agree to be

Register ➔



4. Ensure that the mobile number is the same as per our records. If you have changed your mobile, please reach out to us to guide you at our Live Chat or Customer Care Hotline

3. If you have yet to register your email address with us, you may leave this field as blank and update it via our Self Service upon successful login to Customer Portal

RM0 TokioMarineLife:
View your policy from
Customer Portal at [https://
www.tokiomarinelife.com.my
/eServices](https://www.tokiomarinelife.com.my/eServices) OTP 878863.
For guide: [https://youtu.be/
yUpSNmn5NwI](https://youtu.be/yUpSNmn5NwI)

5. Upon successful registration, you will receive WhatsApp on a One Time Password to your registered mobile